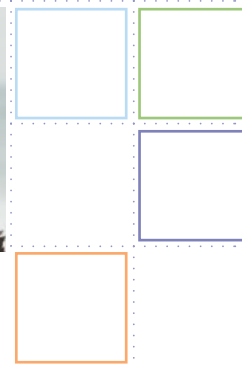


North Shore-LIJ Health System

Hope Lives Here





Did You Know... ?

Achievements

- Nation's second-largest, non-profit, secular healthcare system, based on number of beds
- Nation's 16th-largest, integrated healthcare network, based on net patient revenue, and the largest in New York State
- Service area of 7 million people in Long Island, Manhattan, Queens and Staten Island
- Recipient of the National Quality Forum's 2010 National Quality Healthcare Award
- Recipient of Joint Commission's Codman Award, the first health system to attain this distinction (1999)
- Recipient of Healthcare Association of New York State's (HANYS) Pinnacle Award (2006)
- Home of the largest "corporate university" in the healthcare industry – the Center for Learning and Innovation
- Nursing school affiliations with 15 colleges and universities

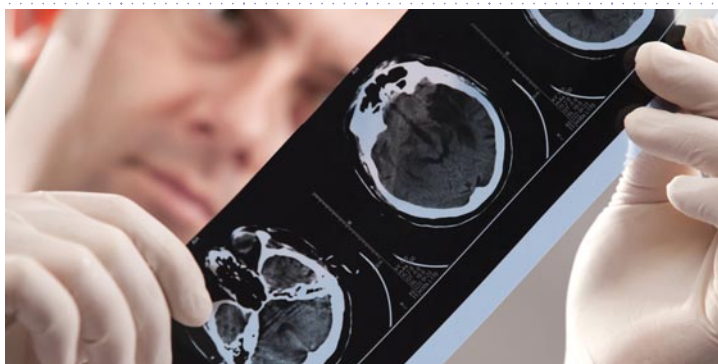
2009 Community Impact

- More than 5,600 hospital and long-term care beds
- About 4 million patient contacts
- 25,100 babies delivered
- 278,000 inpatients treated
- 137,000 ambulatory surgeries performed
- 605,000 emergency visits
- 817,000 home health visits

2009 Operating Statistics

- More than \$5.7 billion annual operating budget
- More than 42,000 employees – the largest employer on Long Island and the ninth largest in New York City
- More than 9,000 physicians*
- More than 10,000 nurses*
- More than 3,200 volunteers

* Does not include affiliate organizations





Leading the Way... Every Step of the Way



North Shore-LIJ Health System is a leading provider of healthcare to the New York metropolitan area. But we are also so much more. We are a pioneer in scientific research, bringing groundbreaking discoveries directly to our patients. We are a trailblazer in clinical education, taking a visionary approach to educating future medical professionals. And, most important of all, we are a haven of hope for the four million people whose lives we touch each year.

At North Shore-LIJ, we strive to help community members get – and stay – healthy by offering the widest possible range of health and wellness programs, services and information. From our 15 hospitals and dozens of specialized outpatient centers to our rehab facilities, nursing homes, home health services and end-of-life care, we provide the highest quality care and most compassionate support for patients at every stage of life.

Committed to Exceptional Medical Education

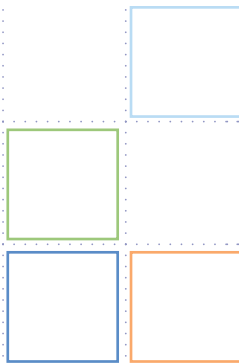
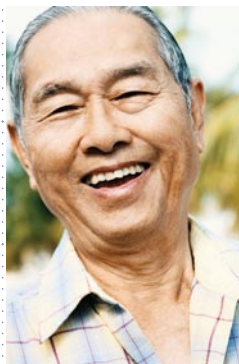
A newly forged partnership between North Shore-LIJ and Hofstra University is poised to change the face of medical education forever. The first class of students will begin their studies at Hofstra North Shore-LIJ School of Medicine this summer.

The School of Medicine will take a uniquely hands-on approach to preparing the medical professionals of tomorrow, placing students in patient care settings from the onset of their education. Students will train in a variety of North Shore-LIJ hospitals, simulation labs and even ambulances, in addition to receiving instruction within a new academic facility on the Hofstra University campus. By enhancing the health system's ability to recruit nationally renowned physicians and researchers, the School of Medicine is sure to strengthen the caliber of care in the region for years to come.



HOFSTRA NORTH SHORE-LIJ
SCHOOL of MEDICINE
AT HOFSTRA UNIVERSITY

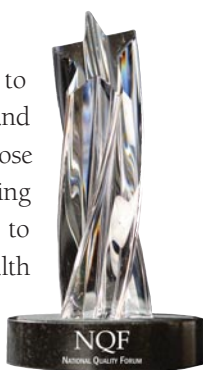
The Hofstra North Shore-LIJ School of Medicine is the first new allopathic medical school (able to grant MD degrees) in New York State since 1963.



Committed to Serving Our Communities With Care That Is...

Quality Driven

Every day, North Shore-LIJ is taking steps to ensure that we offer not only safe and effective care, but care that centers on those who matter most: our patients. This ongoing commitment to quality has already led to improved outcomes across the entire health system – and it has not gone unnoticed. In 2010, North Shore-LIJ became the first healthcare provider in the New York metropolitan area to receive the prestigious National Quality Healthcare Award from the National Quality Forum.



Innovative

North Shore-LIJ remains at the forefront in medicine by embracing new and innovative ideas that ultimately improve the well-being of the community. For example:

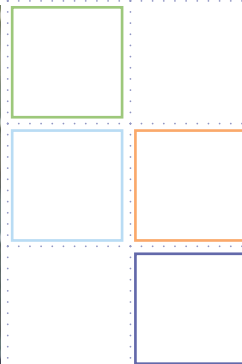
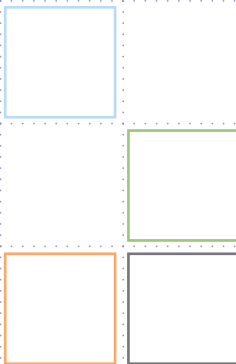
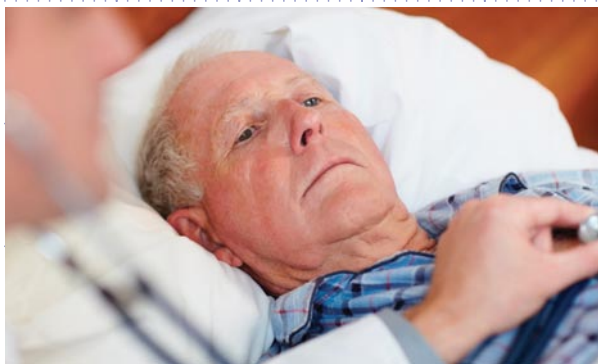
- **Patient Safety Institute.** Our newly expanded Patient Safety Institute (PSI) is one of the largest and most advanced medical simulation training centers in the country. Featuring cutting-edge hospital settings and computerized patient mannequins that mimic high-risk medical scenarios, PSI allows clinicians to sharpen their skills without risk to patients.

Committed to Meeting Your Needs...

Whatever your medical concern may be, you can place your health – and your trust – in our capable hands. North Shore-LIJ enjoys an outstanding reputation in a variety of clinical areas, including:

- **Urology.** The Arthur Smith Institute for Urology takes an innovative approach to treating men, women and children with problems involving the kidneys, bladder and other organs in the urology system. Staffed by faculty members who are world leaders in their field, The Smith Institute for Urology is the *largest urology group, in both size and patient volume, in the northeast region.*
- **Cardiology.** *North Shore-LIJ treats more hearts than any other health system in New York – and we do it well.* According to the latest report from the New York State Department of Health, North Shore University Hospital had the state's best outcomes for patients undergoing surgeries to repair or replace heart valves and significantly better outcomes for patients undergoing emergency angioplasty. In addition, we recently received state approval to extend our renowned open-heart surgery program to Southside Hospital.
- **Cancer.** *As one of the largest cancer centers in the New York metropolitan area,* North Shore-LIJ Cancer Institute diagnoses and treats more cancer patients from Long Island and New York City combined than any

Continued on page 3



- **Electronic Health Records.** We are investing \$400 million to implement an Electronic Health Records (EHR) program within our hospitals and the offices of our more than 7,000 affiliated physicians. EHRs will provide caregivers with a greater breadth of information about their patients, allowing them to make better decisions about treatment.

Easily Accessible

With approximately 200 outpatient locations throughout the area, North Shore-LIJ is committed to offering our patients access to offices and facilities that are both conveniently located and designed with the specific health needs of our communities in mind. And we just keep growing! In 2010, we opened state-of-the-art ambulatory care centers in Whitestone, Flushing and Garden City, an imaging center in Islip and an urgent care center in Rego Park.

Ahead of the Curve

North Shore-LIJ has developed online resources that make it easy to find health-related information at a moment's notice. These include:

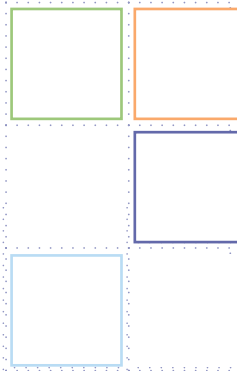
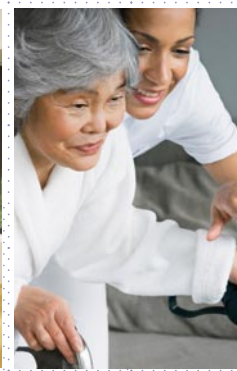
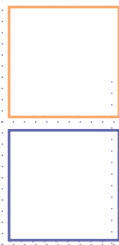
- **Physician Directory.** The Find a Physician tool on our website (northshorelij.com) provides quick and easy access to thousands of primary care doctors and specialists associated with North Shore-LIJ. This information is also available by calling (888) 321-DOCS.
- **Access on the Go.** The mobile version of the website enables users to quickly access the phone numbers, addresses and directions for North Shore-LIJ hospitals, emergency rooms and other locations, use the Find a Physician tool and read the latest health news.
- **Financial Tools.** Accessible from North Shore-LIJ's home page under Financial Help, new tools have been developed to help consumers figure out the cost of medical services in advance, pay their bills and learn whether they are eligible for financial assistance.

other healthcare system in the nation. Multidisciplinary treatment regimens, highly specialized techniques and clinical research advances enable our patients to receive the highest quality of cancer care possible.

- **Neuroscience.** North Shore-LIJ's Cushing Neuroscience Institutes is a multidisciplinary continuum of neuroscience programs combining medicine, scientific research and technology, clinical programs, surgical techniques and education to advance the diagnosis and treatment of neurological diseases and disorders. The Cushing Neuroscience Institutes team of neurospecialists serves patients and the community with a blend of technical expertise and compassion, and continually works to discover new and cutting-edge treatments through research.
- **Orthopedics.** North Shore-LIJ has brought together the orthopedic programs of each of its hospitals and leading orthopedic specialists to offer patients the full continuum of care, from diagnosis to surgery to rehabilitation and beyond. Affiliated orthopedic surgeons perform over 4,500 joint replacements annually in our facilities – *more than any other health system in the region.*



Continued on page 4



Committed to Expanding Our Reach

We recently welcomed a distinguished new addition to the North Shore-LIJ family: Lenox Hill Hospital in Manhattan. The 15th hospital to join our team, Lenox Hill is a 652-bed, fully accredited, acute care facility with a celebrated 153-year history and a national reputation for providing the highest quality patient care, medical education, research and community service.

The acquisition of Lenox Hill marks a particularly exciting moment in North Shore-LIJ's history, as we now have a hospital in Manhattan for the first time. Over the next several years, North Shore-LIJ will help Lenox Hill build on its rich legacy by making investments in a number of its clinical

services, which have a well-deserved reputation for excellence.

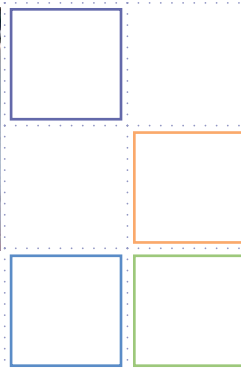
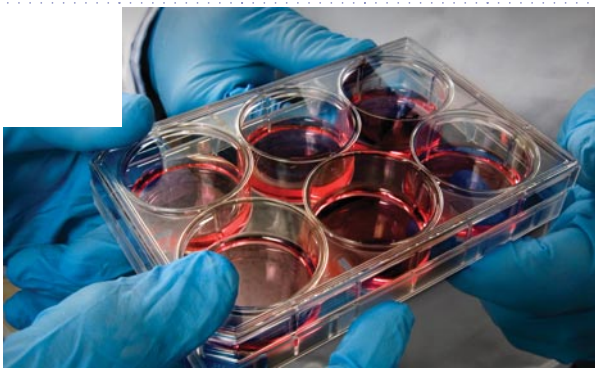
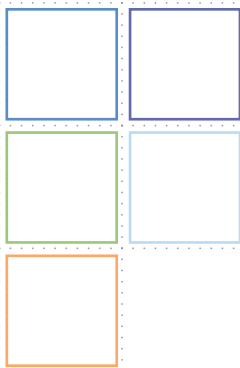


Lenox Hill Hospital was ranked among the nation's top hospitals in heart surgery, digestive disorders, and neurology and neurosurgery by U.S. News and World Report in its 2010 "America's Best Hospitals" survey.

- **Bariatrics.** We are the community leader in bariatric surgery services and are proud that our hospitals located in Manhattan, Manhasset, Syosset and Staten Island have been recognized as *Bariatric Surgery Centers of Excellence* by the American Society for Metabolic and Bariatric Surgery. This designation helps patients identify locations where they can expect to receive a safer and more effective surgical treatment.
- **Pediatrics.** *Steven and Alexandra Cohen Children's Medical Center of New York (CCMCNY)* is the largest provider of pediatric health services in New York State, serving 1.8 million children in Brooklyn, Queens, Nassau and Suffolk counties. *Designated one of the top children's hospitals in the country* by U.S. News and World Report for the fourth year in a row, the children's hospital was named in 2010 in recognition of one of the largest gifts ever received by the health system. Construction is now underway on a 100,000-square-foot pavilion to feature the region's first dedicated, stand-alone Pediatric Emergency Center; a 25-bed state-of-the-art Pediatric Intensive Care Unit; a new Medical-Surgical Unit with 25 private rooms and a dedicated pediatric operative suite with the capability to expand to 8 operating rooms.



Continued on page 5



Committed to Life-Saving Research

Some of the best and brightest scientific minds in the world can be found within The Feinstein Institute for Medical Research, the research entity of North Shore-LIJ. Within its 11 Centers of Excellence and 55 state-of-the-art laboratories, groundbreaking translational research advances every day in a variety of fields including molecular genetics, auto-immunity, immunology, oncology, neuroscience and psychiatric disorders. And the Feinstein Institute continues to gain international prominence, regularly hosting scientific leaders from across the globe who come to share the latest advances and improve the flow of ideas.

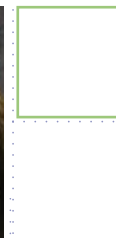
As part of North Shore-LIJ, Feinstein Institute scientists studying diseases at laboratory benches

have the opportunity to interact and collaborate with clinicians whose patients suffer from those very same illnesses. It also further enhances the Feinstein Institute's already robust clinical trial program, which includes 1,100 active trials and more than 10,000 participants – many of whom are current or former patients of North Shore-LIJ.

The Feinstein Institute for Medical Research was designated a Morris K. Udall Center of Excellence in Parkinson's Disease Research in 2010 in recognition of its excellence in advancing translational research to find a cure. It is one of only 11 Udall Centers in the country.

- **Women's Health.** We understand that women have unique healthcare needs and require specialized, quality care to stay healthy throughout every stage of their lives. Our world-class facilities, which include the much anticipated opening of the Katz Women's Hospitals, are staffed by expert practitioners who provide women with the best of care and treatment for a wide range of women's health issues including infertility, high-risk pregnancy, urogynecologic disorders, gynecological cancers, and other obstetrical and gynecological concerns, including minimally invasive gynecologic surgery.
- **Rehabilitation.** North Shore-LIJ Rehabilitation Network offers a full range of inpatient and outpatient rehabilitation services to help patients find relief from pain and get moving again after an accident, injury, illness or surgery. Our two Centers for Extended Care and Rehabilitation consistently receive *5-star quality ratings* from Centers for Medicare and Medicaid Services (CMS) and HealthGrades.*
- **Home Care.** *One of the largest home care agencies in New York State*, North Shore-LIJ Home Care Network provides medical care, nursing services and therapy – all within the comfort of the patient's own home. Home Care Network helps patients manage their condition and maintain a sense of independence.
- **End-of-Life Care.** Through Hospice Care Network and hospital-based hospice and palliative care programs, the health system offers personalized medical care and emotional comfort for patients and families facing the last stages of a life-limiting illness.

*Source: www.medicare.gov/nhcomapare and www.healthgrades.com



At a Glance: *Important Names and Numbers*

Hospitals

- **Forest Hills Hospital** – 102-01 66th Rd., Forest Hills, (718) 830-4000
- **Franklin Hospital** – 900 Franklin Ave., Valley Stream, (516) 256-6000
- **Glen Cove Hospital** – 101 St. Andrews Lane, Glen Cove, (516) 674-7300
- **Huntington Hospital** – 270 Park Ave., Huntington, (631) 351-2000
- **Lenox Hill Hospital** – 100 East 77th St., New York, (212) 434-2424
- **Long Island Jewish Medical Center** – 270-05 76th Ave., New Hyde Park, (516)/(718) 470-7000
- **Nassau University Medical Center** – 2201 Hempstead Turnpike, East Meadow, (516) 572-0123 (affiliate hospital)
- **North Shore University Hospital** – 300 Community Dr., Manhasset, (516) 562-0100
- **Plainview Hospital** – 888 Old Country Rd., Plainview, (516) 719-3000
- **Southside Hospital** – 301 E. Main St., Bay Shore, (631) 968-3000
- **Staten Island University Hospital:**
North – 475 Seaview Ave., Staten Island, (718) 226-9000;
South – 375 Seguin Ave., Staten Island, (718) 226-2000
- **Steven and Alexandra Cohen Children's Medical Center of New York (CCMCNY)** – 269-01 76th Ave., New Hyde Park, (718)/(516) 470-3000
- **Syosset Hospital** – 221 Jericho Turnpike, Syosset, (516) 496-6500
- **The Zucker Hillside Hospital** – 75-59 263rd St., Glen Oaks, (718)/(516) 470-8000

Clinical Trials

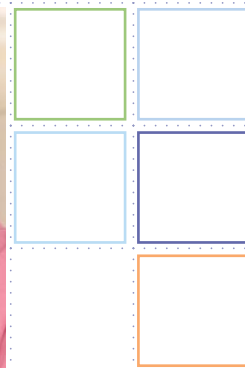
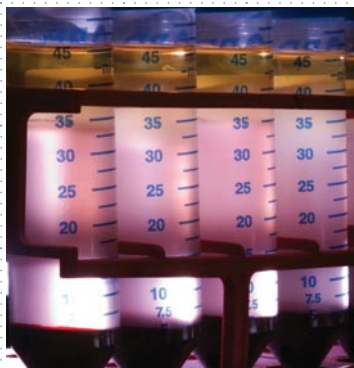
Collaboration between The Feinstein Institute for Medical Research and clinical areas throughout the health system – (516) 562-3467

Urgent Care & Ambulatory Centers

- **North Shore-LIJ Medical Group Urgent Care Center** – 95-25 Queens Blvd., Rego Park, (718) 925-6565
- **North Shore-LIJ Medical Group** – 1001 Franklin Ave., Garden City, (516) 240-8700
- **North Shore-LIJ Medical Group** – 136-17 39th Ave., Suite CF-E, Flushing, (718) 559-3600
- **North Shore-LIJ Medical Group** – 150-55 14th Ave., Whitestone, (718) 559-3300

Imaging Facilities

- **The Mitchell A. Goldman, MD Diagnostic Imaging Center/The Schlanger, Gottlieb, Partners Council Breast Imaging Center at Center for Advanced Medicine** – 450 Lakeville Rd., Lake Success, (516) 734-8600
- **North Shore-LIJ Imaging** –
 - 900, 907 & 935 Northern Blvd., Great Neck, (516) 482-6700
 - 10 Medical Plaza, Glen Cove, (516) 674-0500
 - 620 Main St., Islip, (631) 439-7237
- **Verrazano Radiology/Breast Imaging Center at Staten Island University Hospital** – 256 Mason Ave., Staten Island, (718) 667-4700/(718) 226-1333



Laboratories

North Shore-LIJ Laboratories offers 11 convenient patient service centers in Queens, Nassau and Suffolk counties – Call (516) 719-1100 for a location near you.

Emergency Ambulance Transportation

The Center for Emergency Medical Services – (516) 719-5000

Rehabilitation

For locations near you, call (888) REHAB-03 or visit northshorelij.com/rehab.

- **Sports Therapy and Rehabilitation Services (STARS)** – East Meadow (516) 393-8900, Manhasset (516) 627-8470, Roslyn Heights (516) 621-1170, Forest Hills (718) 925-6200
- **Transitions of Long Island** – 1554 Northern Blvd., Manhasset, (516) 719-3700
- **Orzac Center for Extended Care and Rehabilitation** – 900 Franklin Ave., Valley Stream, (516) 256-6710
- **The Stern Family Center for Extended Care and Rehabilitation** – 330 Community Dr., Manhasset, (516) 562-8065
- **Glen Cove Hospital** – (516) 674-7692
- **Southside Hospital** – (631) 968-3446
- **Staten Island University Hospital** – **North** (718) 226-6362, **South** (718) 226-2520

Home Care

- **Home Care Network (Home-based nurses, therapists, social workers and home health aides)** – (866) 651-4200
- **Circle of Care (Geriatric care managers)** – (866) 651-4200
- **HouseCalls (Home-based physicians and nurse practitioners for homebound individuals)** – Nassau/Suffolk (516) 876-4100, Queens (718) 830-4327

Hospice/Palliative Care

- **Hospice Care Network** – Care provided in your home, nursing home or assisted living facility, our Hospice Inn or the dedicated Hospice Unit at Franklin Hospital. Call (800) 2-HOSPICE.
- **Palliative Care** – North Shore University Hospital (516) 562-8884; Long Island Jewish Medical Center (718) 470-8660; Huntington Hospital (631) 351-2522

Senior Referral Service

The Senior Navigator offers free help navigating the maze of senior services – (866) AGEMAP2

Support Groups

We offer a range of support groups addressing a number of different conditions and life situations, including cancer, stroke, pain management, caregiving and bereavement. For a listing, visit vivohealth.com/calendar.

For more information on any of the hospitals, clinical services, facilities, programs and wellness initiatives within North Shore-LIJ, visit northshorelij.com.

To learn more about how your philanthropic support can benefit North Shore-LIJ and the community at large, visit northshorelij.com/foundation.

North Shore-LIJ Health System Foundation

North Shore-LIJ Health System depends upon the benevolence of our generous supporters to continue our mission of excellent health care to our communities...and the world. At the Foundation, we transform philanthropic support into gifts of incalculable value.

125 Community Drive, Great Neck, NY 11021
(516) 465-2554 or cbishop@nshs.edu
northshorelij.com/foundation

